

To Our Valued Customers,

Due to constantly changing situation with the COVID-19 Virus, we feel it necessary to give our customers an update on what to expect from us in the coming days and/or weeks. At Curbside Waste we are taking steps to mitigate the chances of contracting the virus among our Drivers and Staff along with protecting the communities we not only serve, but also live in. We are asking our Drivers and Staff to follow guidelines set out by the CDC while at work and on their off time. These includes:

- Avoiding large social gatherings
- Staying home if they are feeling ill
- Making sure our Drivers are wearing gloves while working
- Minimize any nonessential travel over the next few weeks
- Continuously wash hands or use hand sanitizer

We are also asking for our customers help with this. Here is what we are asking our customers to do:

- If there are any questions about your service, please call in, do not come to the office. At this point we are not allowing anyone other than Operationally essential staff in the office. Please be patient when you call in as wait times could increase.
- Researchers have found, depending on the surface, that COVID-19 can last on surfaces anywhere from 24-72 hours. So, we are asking that you try to minimize any extras left outside of your normal trash container. If you must put something out, try to have it out at least one day in advance as research shows sitting in the UVA light can kill the Virus quicker.

Our goal at Curbside Waste is to ensure the safety and well-being for our Drivers, Staff, and the Communities we serve. We do not foresee any delay in service and feel we have things set in place in the event one of our staff does get ill. This continues to be a fluid situation, so we will update you on any changes that occur.

Our hearts and thoughts go out to all that are infected or impacted by this Virus. We hope that everyone stays safe and we will make it through this.

From everyone at Curbside Waste  
We Sincerely,  
Thank you